



Crestbest Quality Institute  
Training and Development Services

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*Crestbest Quality Institute (CQI) provides Turn-key Documentation, Training, and Development Services for Quality, Data Security, and Environmental Management Standards as well as CMMI and FedRAMP Readiness Review and Audits under GSA Approved ATO Channel. CQI's goal is to prepare government contractors with a complete readiness Review for different standards to qualify to submit proposals to win the contracts.*

**Following are our Service Components:**  
*(Based on CMMI DEV/SVC Level 5 Practices)*

- Documentation and Development (Configuration Management: CM)
- Implementation and Readiness Review (Governance: GOV) and (Process Asset Development: PAD)
- Ongoing Quantitative Measurements (Measurement Process Management: MPM)
- Audit and Appraisal RPO services (Process Quality Assurance: PQA)

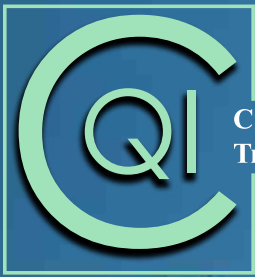
**Our DevSecFinOps™ Model Components**  
*(6 Bucket Structure)*

**ISO Track**

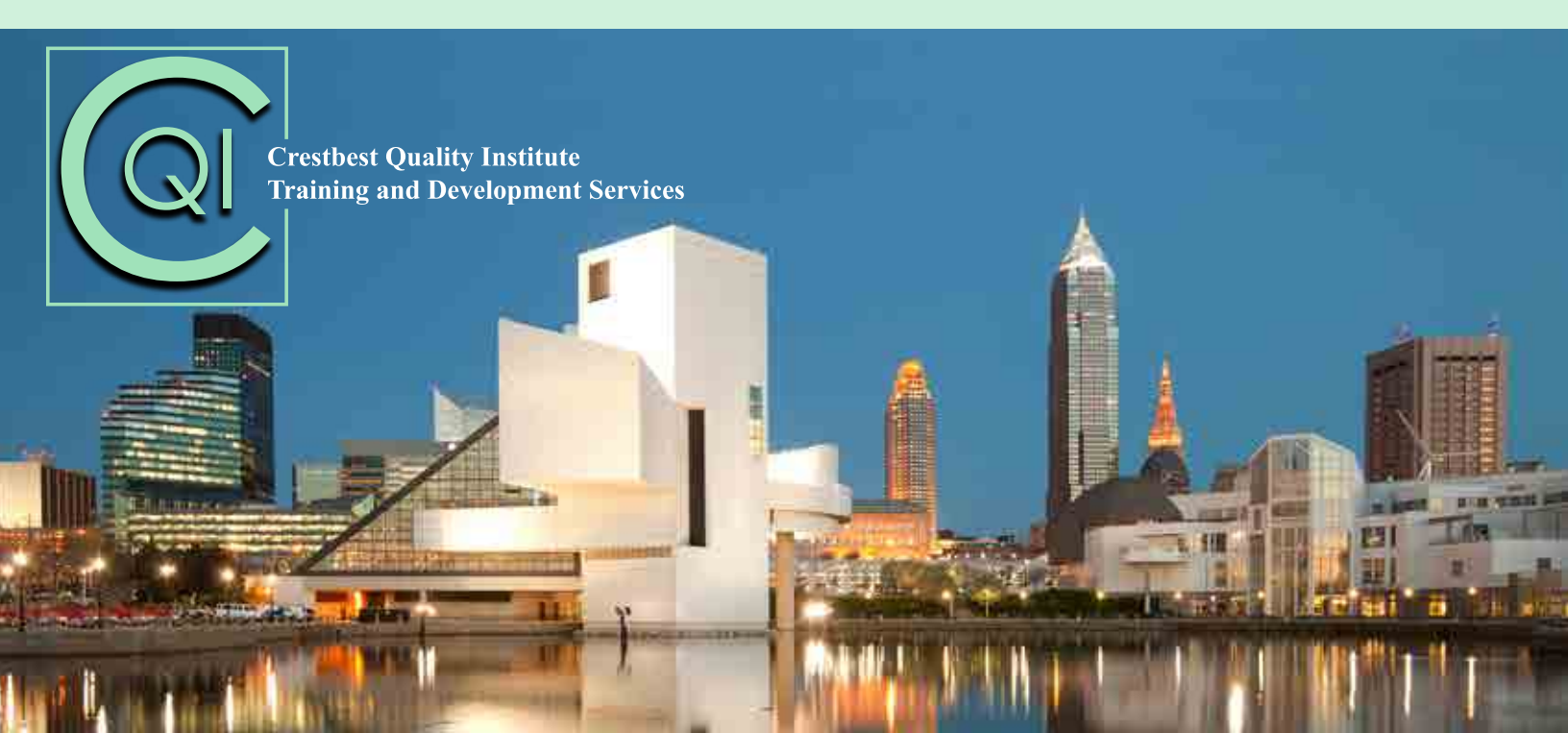
- ISO 9000: Enterprise based Quality Management System (QMS)
- ISO 20000: IT Service Management System (ITSM)
- ISO 27000: Information Security Management System (ISMS)
- ISO 14000: Environmental Management System (EMS)
- ISO 45000: Occupational Health and Safety System (OHSS)
- ISO 13485: Medical Device Manufacturing System
- ISO 17065: Standard for certification of Processes, Products, and Services (Not Standards)

**CMMI Track**

- CMMI Dev; Rev 2: (Maturity Level 1 to 5) Project Development and Performance Improvement Model.
- CMMI SVC; Rev 2: (Maturity Level 1 to 5) Project Service Delivery and Performance Improvement Model.



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## Financial Performance Improvement

Financial Performance Improvement are certified under ISO 17065 include:  
EVMS, Approved Cost Estimating System, and various GSA Recognized DFARS

## Emerging Technologies

Emerging Technologies certified under ISO 17065 include: (GSA Recognized set of Emerging Technologies such as Advanced Quantum Computing, Artificial Intelligence, Automation Technology, Distributed Ledger Technology, Edge Computing, Immersive Technology, and Composite Process Group).

## Service Organizations Performance Improvement

Service Organizations Performance Improvement with Internal Controls certified under ISO 17065 include and approved by CPAs: SOC 1, SOC 2, SOC for Cybersecurity, SOC for Supply Chain, Hybrid SOC with ISO 27000, and Hybrid SOC with IPMDA

## Cybersecurity Standards

Cybersecurity Standards include a combination of Information Security Requirements for the internal environment within the Organization through ISO 27000 and the Cyber environment through NIST 800-171 and CMMC Standards to meet Government Regulations related to National Security for Supply Chain and other Agency-specific requirements.

## Readiness Review Protocol

### 1. Documentation Structure and Training

#### A. Documentation Structure

- Policy Manual describes the Strategies, Direction, Major roles and responsibilities pertaining to the standard.
- Procedure Manual describes more details about the requirements in standard including: What to do, Who does it, When it is done and Where it is done but not addressing further details of how it's done.
- Work Instructions are described in a more detailed manner so any new employee can use the work instructions with proper training on how to perform specific jobs. It is not essential to have work instruction for every task assigned to be performed. Only tasks that need to be performed and defined need to be written in the form of work instruction.
- Forms are essential to developing the implementation methodology to create evidence in the audit process.
- Records are essential to verify the processes are implemented according to the defined protocol. Filled forms when implemented become the records.

#### B. Training and Readiness Review

- Introduction to the Standard.
- Coordinate weekly training sessions, monitoring milestones and adjusting training sessions accordingly.
- Complete the training and notify the Auditing Body for certification.